

# **ENERGY SECTOR EDUCATION AND TRAINING AUTHORITY**

## **QUALITY INDICATORS**

ESETA Quality indicators Version 1.0	Document No.: QPOL003 Last Review Date: 10 December 2007 Page 2 of 2
---	--

## **POLICY**

ESETA has established quality indicators to measure the success of the implementation of its Quality Management system.

## **INTERNAL INDICATORS**

The internal indicator of a successful implementation will be based on an internal audit of the QMS, conducted in terms of the ESETA Quality Management System policy (DPOL003). This audit will be conducted at regular intervals in terms of the policy.

A successful implementation will be marked by no material negative findings of the audit report.

## **EXTERNAL INDICATORS**

The external indicator of a successful implementation will be based on an audit of the QMS by SAQA. This audit will be conducted at regular intervals in terms of the SAQA audit policy.

A successful implementation will be marked by no material negative findings of the audit report.